

CLAIM FORM FOR NORWOOD CLINIC CYBER INCIDENT BENEFITS

USE THIS FORM TO MAKE A CLAIM FOR LOST TIME PAYMENTS, OUT-OF-POCKET LOSS PAYMENTS, AND FREE CREDIT MONITORING.

For more information, call 1-877-495-0904 or visit the website www.norwoodcyberincident.com.

Para una notificación en Español, pueda llamar 1-877-495-0904 o visitar nuestro sitio de web www.norwoodcyberincident.com.

The DEADLINE to submit this Claim Form online (or mail it postmarked) is

March 20, 2024.

I. GENERAL INSTRUCTIONS

If you were notified on or around March 8, 2022, that your Private Information was potentially compromised in a cybersecurity attack on Norwood Clinic, Inc. (“Cyber Incident”), you are a Settlement Class Member. Under the terms of the Settlement, the Settlement Class is defined as all individuals residing in the United States whose Private Information was or may have been compromised in the Cyber Incident that is the subject of the data security notice that Defendant sent to Plaintiffs and others in substantially the same form on or about March 8, 2022.

Subject to the terms and conditions of the Settlement Agreement, Norwood Clinic, Inc. (“Norwood”) will reimburse Settlement Class Members for their lost time (up to 20 hours for \$25/hour for a maximum of \$500) with a valid Claim and attestation and out-of-pocket losses (up to \$1,125.00) with a valid Claim and reasonable documentation as a result of the Cyber Incident and will provide two (2) years of free credit monitoring services from all three (3) credit reporting agencies for the Settlement Class. The Settlement notice describes your legal rights and options. Please visit the official Settlement Website, www.norwoodcyberincident.com, or call 1-877-495-0904 for more information.

If you wish to submit a Claim for a Settlement payment, you need to provide the information below. Please print clearly. This Claim Form must be submitted via the Settlement Website or mailed and postmarked by March 20, 2024.

Settlement benefits may include the following:

Up to \$1,125 in recovery of any unreimbursed Out-of-Pocket Losses.

- This money will be reimbursement for money you paid to protect yourself after the Cyber Incident, such as money spent on a credit monitoring service. You are also eligible to receive reimbursement for money you lost as a result of fraud or identity theft. You may only receive reimbursement for losses that have not been reimbursed from another source.
- Any losses claimed must be “fairly traceable” to the Cyber Incident, meaning (1) the timing of the loss occurred on or after September 20, 2021 (or the earliest verifiable date the Cyber Incident occurred); and (2) the personal information used to commit identity theft or fraud consisted of the same type of personal information that was provided to Norwood prior to the Cyber Incident.
- To receive reimbursement for these expenses, you must attach documentation that reasonably supports the claimed losses.

Up to \$500 to reimburse you for your Lost Time, in addition to the reimbursement of Out-of-Pocket Losses, if any.

- By filling out this Claim Form, you can attest to the amount of time you spent attempting to mitigate the effects of the Cyber Incident on your life. This can include, for example, time spent on the phone with banks, time spent dealing with replacement card issues or reversing fraudulent charges, time spent monitoring financial accounts, or time spent freezing your credit as a result of the Cyber Incident.

- You will be reimbursed for your time at \$25/hour for up to 20 hours, but you can only make a claim for lost time if at least one full hour was spent.
- To receive reimbursement for your lost time, you must confirm that the expended time was addressing issues raised by the Cyber Incident and you may also provide supporting documentation of the time spent.

Free Credit Monitoring that includes: (1) dark web scanning with immediate user notification if potentially unauthorized use of a class member's personal information is detected; (2) identity theft insurance; (3) real-time credit monitoring of all three credit bureaus (Equifax, Experian, and TransUnion); and (4) access to fraud resolution agents. To enroll in the Free Credit Monitoring, you must submit a valid Claim Form.

Cash payment amounts may be reduced *pro rata* (equally among class members) depending on how many Settlement Class Members submit claims. Complete information about the Settlement and its benefits are available at www.norwoodcyberincident.com.

This Claim Form may be submitted online at www.norwoodcyberincident.com or completed and mailed to the address below. Please type or legibly print all requested information, in blue or black ink. Mail your completed Claim Form, including any supporting documentation, by U.S. Mail to:

Norwood Clinic Inc. Cyber Incident Settlement
c/o A.B. Data, Ltd.
P.O. Box 173105
Milwaukee, WI 53217

Cyber Incident, including:

(Note that the more details you can provide in the written statement to support your hours spent addressing the Cyber Incident, the more likely it is that your request will be accepted).

Please check off this box if you are attaching **reasonable documentation of lost time**. Documentation to prove lost time is not required. The documentation must support the amount of time claimed (*e.g.*, a phone record indicating the length of a conversation).

I have attached _____, supporting a claim for the following amount of time: _____ hours
(type of document, such as phone record) *(lost time here)*

And, if applicable, the following:

IV. REIMBURSEMENT FOR OUT-OF-POCKET LOSSES

Please check off this box for this section if you are electing to seek reimbursement for **Out-of-Pocket Losses**. Reimbursement will total no more than \$1,125.00. You must provide reasonable documentation of the claimed Out-of-Pocket Losses.

In order to make a claim for Out-of-Pocket Losses, **you must** (i) fill out the information below, or fill out a separate sheet to be submitted with this Claim Form; (ii) sign the attestation at the end of this Claim Form (section V); and (iii) include reasonable documentation supporting each claimed loss along with this Claim Form. Out-of-Pocket losses need to be deemed fairly traceable to the Cyber Incident by the Settlement Administrator based on the documentation you provide and the facts of the Cyber Incident.

Failure to meet the requirements of this section may result in your claim being rejected by the Settlement Administrator.

